



February 7, 2020

Web Announcement 2099

**Attention Provider Types 13 (Psychiatric Hospital, Inpatient) and 63 (Residential Treatment Center):**

**Update on Claims that Denied with Error Codes 5003 and 5004**

Claims submitted by provider types 13 (Psychiatric Hospital, Inpatient) and 63 (Residential Treatment Center) were denying in error if another provider type had billed a claim for the same recipient with overlapping dates of service. The claims denied with error codes 5003 (Possible conflict: PT 13 (Psych hospital inpatient) vs others) or 5004 (Possible conflict: PT63 (RTC) vs others). Effective December 2, 2019, the claims are no longer denying in error with error codes 5003 and 5004.

The impacted claims that denied with error codes 5003 or 5004 with dates of service on or after February 1, 2019, through December 2, 2019, are being automatically reprocessed. Results of the reprocessed claims will appear on the remittance advice dated February 14, 2020.